

# 2017 CONSUMER CONFIDENCE REPORT (CCR) CERTIFICATION

Community Water System Name: BUTTERNUT WATERWORKS  
Community Water System ID: 80203750

You must complete and send this form, along with an actual copy of the CCR, by July 1, 2018 to your Regional DNR Drinking Water Representative at the following address:  
ARYN WEBSTER, 107 SUTLIFF AVE., RHINELANDER, WI 54501, 715-365-8846

I confirm that this system's Consumer Confidence Report was distributed to customers as indicated below and information contained in the CCR is correct and consistent with compliance data submitted to DNR.

Certified by:  
(Name, Title) \_\_\_\_\_ John Furtak \_\_\_\_\_ (Date)  
\_06/11/2018\_\_\_\_\_  
(Phone) \_715-518-8022\_\_\_\_\_ (E-mail address)  
\_butternut000@centurytel.net\_\_\_\_\_

*If you have any non-bill paying consumers (e.g., business customers, renters, workers) you must make good faith effort to also reach these water users. At least one of the following is required, in addition to the method(s) selected below for your population (the same method may not be used for both this section and the next):*

Check all that apply.

\_\_\_\_ Published CCR in local newspaper. Copy attached.

Posted CCR in public places. List of locations attached.

\_\_\_\_ Advertised availability of CCR upon request. Announcement attached.

Posted CCR on the Internet at:

<http://butternutwi.com>\_\_\_\_\_

\_\_\_\_ Mailed CCR to postal patrons in service area. Zip codes used are attached.

\_\_\_\_ Delivered multiple CCR copies to single bill addresses serving apartments, businesses, and large employers, etc.

\_\_\_\_ Delivered CCR to community organizations. Attach list.

\_\_\_\_ Other. Description attached.

Options for CCR distribution are based on population served. Check all items that were completed.

This system has 500 or fewer consumers. At least one of the following are required in addition to the good faith efforts listed above:

A notice that the report is available upon request was delivered by mail, door-to-door delivery, or posted in an appropriate location. It says CCR will be delivered by fax, mail or hand upon request.

\_\_\_\_ CCR was distributed by mail or electronically\* on (date): \_\_\_\_\_

\*If electronic delivery in lieu of mailing the CCR was used you must provide additional information as outlined below. (If you did not use electronic delivery, you can ignore the information below.)

If electronic delivery was used in lieu of mailing the CCR, check which method of electronic delivery was used:

\_\_\_\_\_ An e-mail was sent to consumers containing a link (URL) to a web page that contained the CCR. The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by sending the customer a CCR by another direct delivery method. A copy of the e-mail message is attached.

\_\_\_\_\_ An e-mail was sent to consumers containing an electronic copy of the CCR as an attachment in a format that can be viewed without paying for additional software (e.g., PDF format). The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by another direct delivery method. A copy of the e-mail message is attached.

\_\_\_\_\_ An e-mail was sent to consumers containing the CCR as text and tables within the message. The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by sending the customer a CCR by another direct delivery method. A copy of the e-mail message is attached.

**For any of the above methods, undeliverable e-mail messages were addressed by doing the following:**

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\_\_\_\_\_ A bill or other mailing to customers contained a link (URL) to a web page that contained the CCR. The URL was prominently displayed in the mailing. It included an option for the customer to request a paper CCR and included a statement about water quality to promote readership. In addition, a separate notification was given to customers who use electronic payment, since not all customers who electronically pay their bills may receive a paper bill or open a paper bill if they do receive it. A copy of the bill or mailing is attached. A copy of the notification given to customers who use electronic payment is enclosed.